**ADRC PSA 5**

**October 1, 2019 to December 31, 2019**

**PLUM SURVEY DATA**

|  |  |
| --- | --- |
| Language | # of Respondents |
| English | 248 |
| Spanish | 4 |
| Blank | 122 |

|  |  |
| --- | --- |
| Specialist friendly and courteous | # of Respondents |
| Yes | 242 |
| No | 1 |
| Not Sure | 4 |
| Unanswered | 127 |

|  |  |
| --- | --- |
| Did the specialist listen and respond to your questions? | # of Respondents |
| Yes | 244 |
| No | 0 |
| Not Sure | 3 |
| Unanswered | 127 |

|  |  |
| --- | --- |
| Were you comfortable with the screening process and information provided? | # of Respondents |
| Yes | 241 |
| No | 1 |
| Not Sure | 4 |
| Unanswered | 128 |

|  |  |
| --- | --- |
| Would you call the Aging and Disability Resource Center again if you had a need? | # of Respondents |
| Yes | 235 |
| No | 1 |
| Not Sure | 9 |
| Unanswered | 129 |

|  |  |
| --- | --- |
| Do you think you will recommend the ADRC to someone else? | # of Respondents |
| Yes | 237 |
| No | 4 |
| Not Sure | 4 |
| Unanswered | 129 |