



Appendix III

Service Provider Application Formats

July 1, 2023 – June 30, 2024

TITLE PAGE
TABLE OF CONTENTS

I.A. Service Provider Summary Information

A. PROGRAM MODULE FORMATS

RESPONSE TO REQUEST FOR PROPOSAL SPECIFICATIONS

II.A Corporate Qualifications and Capability

1. Narrative.....
2. Organizational Chart
3. Board of Directors/Corporate Officers
4. Audited Financial Statements
5. Certification of Availability of 60 days Operating Funds
6. Corporate Bylaws.....
7. IRS Determination.....
8. Statement of No Involvement and Contract Terms and Conditions
9. Contract Terms and Conditions.....
10. Assurance of Insurance Coverage.....
11. Administrative Assessment Checklist
12. Explanation/Outline of Proposed Staffing
 a. Current/Proposed Job Descriptions and Qualifications & Personnel Policies.....
13. Cost Efficiency and Program Effectiveness Plan.....
14. Statement Assuring No CCE Funds Used in Development of RFP

III.A Description of Service Delivery and Coordination

1. Service Delivery and Coordination Plan
2. Provider Work Plan
3. Client Identification Methodology
4. Client Prioritization / Termination Plan
5. Emergency Service / Referral Response
6. Client Adverse Incident, Complaint and Grievance Procedures.....
7. Client Confidentiality and Security
8. HIPAA.....
9. E-Verify Requirements.....
10. Social Security Disclosure.....
11. Background Screening
12. Conflict of Interest
13. Plan for Quality Control and Client Satisfaction
14. Continuation Bidder Documentation of Effective Management/Service Quality.....
15. New Bidder Documentation of Effective Management / Service Quality.....
16. Documentation of Bidder Experience.....
17. Plan to Achieve Outcome / Output Measures
18. Volunteers.....
19. Disaster Preparedness.....
20. Co-Payments.....

B. CONTRACT MODULE FORMATS

II.B.1. Personnel Cost Flow Worksheet.....

II.B.2 Supporting Budget Worksheet.....

II.B.3. Supporting Budget by Program Activity

III.B.1. Matching Commitment of Cash Donations

III.B.2. Match Commitment for Donation of Building Space

III.B.3. Match Commitment of Supplies

III.B.4. Match Commitment of Equipment.....

III.B.5. Match Commitment of In-Kind Contributions of Services.....

III.B.6. Commitment of In-Kind Volunteer Personnel and Travel (agency or individual).....

IV.B. Availability of Documents.....

V.B. Equipment/Property Inventory

VI.B. Certification Regarding Debarment, Suspension

ATTACHMENTS

Attachment I. Staff Development and Training Plan

Attachment II. Site List

Attachment III. Five Year Quote

Attachment IV. Match Form Templates.....

Attachment V. Contract Module Forms Excel Format.....

I.A. SERVICE PROVIDER
SUMMARY INFORMATION PAGE

PSA:___

ORIGINAL SUBMISSION []
REVISION []

<p>1. PROVIDER INFORMATION: Executive Director: {Name/Address/Phone}</p> <p>Legal Name of Agency:</p> <p>Mailing Address</p> <p>Telephone Number: []</p>	<p>2. GOVERNING BOARD CHAIR: {Name/Address/Phone}</p> <p>Name of Grantee Agency:</p> <p>3. ADVISORY COUNCIL CHAIR: (if applicable) {Name/Address/Phone}</p>
<p>4. TYPE OF AGENCY/ORGANIZATION: NOT FOR PROFIT: __ PRIVATE __ PUBLIC PRIVATE FOR PROFIT __</p>	<p>5. PROPOSED FUNDING PERIOD: A. New Applicant B. Continuation</p>
<p>6. FUNDS REQUESTED:</p> <p><input checked="" type="checkbox"/> ADI <input checked="" type="checkbox"/> CCE <input checked="" type="checkbox"/> HCE <input type="checkbox"/> OTHER (SPECIFY)</p>	
<p>7. SERVICE AREA: <input checked="" type="checkbox"/> Single County <input type="checkbox"/> Multi county: List: Selected Communities of a County. Specify</p>	
<p>8. ADDRESS FOR PAYMENT OF CHECKS ITEM #: <input type="checkbox"/> #1 <input type="checkbox"/> #2</p>	
<p>9. CERTIFICATION BY AUTHORIZED AGENCY OFFICER:</p> <p>I hereby certify that the contents of this document are true, accurate and complete statements. I acknowledge that intentional misrepresentation or falsification may result in the termination of financial assistance.</p> <p>Name: _____ Signature: _____ Title: _____ Date: _____</p>	

RESPONSE TO REQUEST FOR PROPOSAL SPECIFICATIONS

- II.A. Corporate Qualifications and Capability:**
Narrative
- II.A.1. Narrative Synopsis:**
Narrative
- II.A.2. Organizational Charts:**
Proposer Format
- II.A.3. Names/Addresses/Telephone Numbers and Term Expiration Dates of Members of the Board of Directors or Corporate Officers:**
Proposer Format
- II.A.4. Audited Financial Statements**
Attachment
- II.A.5. Certification (signed) of Availability of 60 days Operating Funds**
Proposer Format
- II.A.6. Corporate Bylaws**
Attachment
- II.A.7. IRS Determination**
Attachment
- II.A.8. Statement of No Involvement and Contract Terms and Conditions:**

STATEMENT OF NO INVOLVEMENT

I, _____, as an authorized representative of _____, certify that no member of this firm nor any person having interest in this firm has been awarded a contract by the Department of Elder Affairs on a noncompetitive basis to:

- (1) develop this Request for Proposals;
- (2) perform a feasibility study concerning the scope of work contained in this RFP; or
- (3) develop a program similar to what is contained in this RFP.

Authorized Representative

Date

II.A.9. Contract Terms and Conditions

CONTRACT TERMS AND CONDITIONS

I, _____, as an authorized representative of _____, certify that this firm agrees to all the terms and conditions of the contract as set forth in this Request For Proposal.

Authorized Representative

Date

- II.A.10. Assurance of Sufficient Insurance Coverage:**
Attachment
- II.A.11. Administrative Assessment Checklist**
Attachment utilizing the checklist found in **Appendix IV**
- II.A.12. Explanation and/or Outline of Proposed Staffing Plan:**
Narrative
- II.A.12.a. Current and Proposed Job Descriptions/Pay Rates/Position Qualifications**
Attachment
- II.A.13. Cost Efficiency and Program Effectiveness Plan:**
Narrative
- II.A.14. Statement Assuring No CCE Funds Used in Development of RFP.**
Attachment utilizing the statement found in **Appendix VII.**

III.A. DESCRIPTION OF SERVICE DELIVERY AND COORDINATION
Narrative

III.A.1. Service Delivery and Coordination Plan:

(Provide one for each of the following, as appropriate)

- Case Management (Address separately for CCE/HCE/ADI)

A description of how Case Management will be delivered for clients in common with other programs, i.e., CCE, ADI, HCE, or OAA must be included on the Case Management Description of Service Delivery form.

- Case Aide

Service:

Site Location:

Days and Hours of Operation:

Specific Activities Your Agency Will Provide Under This Service:

Coordination Methodology:

III.A.2. Provider Work Plan

This format is applicable only to agencies not currently serving as a Lead Agency. Such agencies are considered new applicant agencies or previous providers offering a new service. This format must address the "phase in" process. Attach continuation sheets as needed.

SERVICE: _____ ESTIMATED # OF CLIENTS:
ANTICIPATED START DATE OF SERVICE:

MAJOR WORK TASKS TO ACHIEVE SERVICE OBJECTIVE

START-UP ACTIVITIES (Briefly describe tasks and estimated completion dates):
TASK:

ESTIMATED COMPLETION DATE: _____
TASK:

ESTIMATED COMPLETION DATE: _____
TASK:

ESTIMATED COMPLETION DATE: _____
TASK:


ESTIMATED COMPLETION DATE: _____

For applicants currently serving as Lead Agency, a narrative will be submitted addressing how their agency will coordinate with vendors. Both counties must discuss coordination with the Area Agency on Aging on all service delivery components.

- III.A.3. Client Identification Methodology:**
Narrative
- III.A.4. Client Prioritization/Termination Plan:**
(Address High Risk, Moderate Risk and Low Risk. Include procedure explaining how clients receiving a low-risk score at the time of the initial assessment could be returned to the Assessed Priority Consumer List.
- III.A.5. Emergency Service /Referral Response Methodology:**
Narrative
- III.A.6. Client Adverse Incident, Complaint and Grievance Procedures.**
Narrative
- III.A.7. Client Confidentiality and Security:**
Narrative
- III.A.8. HIPAA**
Narrative
- III.A.9. E-Verify Requirements**
Narrative
- III.A.10. Social Security Disclosures**
Narrative
- III.A.11. Background Screening**
Narrative
- III.A.12. Conflict of Interest**
Narrative
- III.A.13. Plan to Maintain Quality Control of Services and Monitor Client Satisfaction:**
Narrative
- III.A.14. Continuation Bidder Documentation of Effective Management / Service Quality:**
Attach monitoring reports and letter of reference.
- III.A.15. New Bidder Documentation of Effective Management / Service Quality:**
Attach monitoring reports and letter of reference.
- III.A.16. Documentation of Bidder Experience:**
Narrative
- III.A.17. Plan to achieve Outcome/Output measures:**
Narrative
- III.A.18. Volunteers**
Narrative
- III.A.19. Disaster Preparedness**
Narrative
- III.A.20. Co-Payments**
Narrative, refer to the Notice of Instruction attached.



MEMORANDUM

TO: AAA Executive Directors
FROM: Michelle Branham, Secretary 
DATE: January 4, 2023
SUBJECT: Notice of Instruction: ADI/CCE Co-payment Information, Effective 2/1/2023

The purpose of this notice is to disseminate updated co-payment assessment policy information and forms for clients receiving Community Care for the Elderly (CCE) and Alzheimer's Disease Initiative (ADI) services.

Pursuant to 430.204(8), the dollar amount for co-payments associated with CCE and ADI must be calculated by applying the current federal poverty guidelines published by the U.S. Department of Health and Human Services. The current guidelines are posted on their website at:

- <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

Form Updates: Effective February 1, 2023

Responsive to policy changes and Financial Eligibility Standards, the monthly income range found on the co-payment schedules for both couples and individuals have changed from the previous year.

The following attachments are included with this notice:

- Co-Payment Financial Worksheet and Assessed Co-Payment form (Attachment 1);
- Community Care for the Elderly and Alzheimer's Disease Initiative Co-Payment Schedule for an Individual (Attachment 2);
- Community Care for the Elderly and Alzheimer's Disease Initiative Co-Payment Schedule for a Couple (Attachment 3); and
- Co-Payment Financial Worksheet Instructions (Attachment 4).

B. CONTRACT MODULE FORMATS

- II.B.1. Personnel Cost Flow Worksheet**
Included with the “2023-2024 Contract Module Worksheets.xls”
- II.B.2. Supporting Budget Worksheet**
Included with the “2023-2024 Contract Module Worksheets.xls”
- II.B.3. Supporting Budget by Program Activity**
Included with the “2023-2024 Contract Module Worksheets.xls”

III.B.1. MATCH COMMITMENT OF CASH DONATION

[] Original, dated
SFY: _____ FFY: _____ [] Revision, dated
Contract Amendment #

Agency Name: Program:			
Donor Identification:			
Name:			
Street:			
City: _____ State: _____ Zip:			
Phone:			
Authorized Representative:			
Total Amount	# Payments	Amount/Payment	Contribution Period
\$		\$	
Special Conditions:			
Donor Certification:			
I hereby certify intent to make the cash donation set forth above for use in the specified program during the program's upcoming funding period. This cash is not included as contribution for any other State or Federally assisted program or any Federal contract and is not borne by the Federal government directly or indirectly under any federal grant or contract.			
X _____ Date:			
Signature of Donor or Representative			

III.B.2. MATCH COMMITMENT FOR DONATION OF BUILDING SPACE

[] Original, dated
SFY:___FFY:___ [] Revision, dated
Contract Amendment #

Agency Name:	Program:
Donor Identification: Name: Street: City: _____ State: _____ Zip: Phone: Authorized Representative:	
Description of Space: [] Office [] Site [] Other	
Provider Owned Space: 1. Number of square feet used by project _____ sq.ft. 2. Appraised rental value per square foot \$ _____/sq.ft. 3. Total value of space used by project (1x2) \$	
Donor Owned Space: 1. Established monthly rental value \$ 2. Number of months rent to be paid by donor _____ mos 3. Value of donated space (1x2) \$	
Special Conditions:	
Donor Certification: I hereby certify intent to donate use of the space set forth above for the program specified above during the program's upcoming funding period. This space is not being used as match for any other State or Federal program or contract. X _____ Date: Signature of Donor or Representative	

III.B.3. MATCH COMMITMENT OF SUPPLIES

[] Original, dated
SFY: _____ FFY: _____ [] Revision, dated
Contract Amendment #

Agency Name:

Program:

Donor Identification:

Name:
Street:
City: _____ State: _____ Zip:
Phone:
Authorized Representative:

Description of Supplies:

The below described supplies are committed for use by the project for the period of:

(From)
(To)

Computation of Value:

Value to be claimed by project: \$

Special Conditions:

Donor Certification:

I hereby certify intent to donate these supplies for the program specified above during the program=s upcoming funding period. These supplies are not being used as match for any other State or Federally assisted program or contract.

X _____ Date:
Signature of Donor or Representative

III.B.4 MATCH COMMITMENT OF EQUIPMENT

Original, dated
 SFY: _____ FFY: _____ Revision, dated
 Contract Amendment #

Agency Name:	Program:
---------------------	-----------------

Donor Identification:

Name: _____

Street: _____

City: _____ State: _____ Zip: _____

Phone: _____

Authorized Representative: _____

Description of Equipment:
 The below described equipment is committed for use by the project for the period of:

<u>Description of Item</u>	<u>Acquisition Number</u>	<u>Cost</u>	<u>Value to Project*</u>	(From) (To)
1. _____	_____	_____		
2. _____	_____	_____		
3. _____	_____	_____		
4. _____	_____	_____		
5. _____	_____	_____		
Total Value Claimed:				

*Items that are currently owned by the Grantee or are loaned or donated to the project are valued at an annual rate of 6-2/3 percent of the acquisition value.

Donor Certification:

This equipment is not included as a contribution for any other State or Federally Assisted program or contract and costs are not borne by the Federal Government directly or indirectly under any Federal grant or contract except as provided for under:
 (cite the authorizing Federal regulation or law if applicable).

X _____ Date: _____

Signature of Donor or Representative

**III.B.5. MATCH COMMITMENT OF IN-KIND CONTRIBUTION OF SERVICES
BY STAFF OF SERVICE PROVIDER OR STAFF OF OTHER ORGANIZATIONS**

[] Original, dated
SFY: _____ FFY: _____ [] Revision, dated
Contract Amendment #

Agency Name:		Program:			
Donor Identification:					
Name: _____					
Street: _____					
City: _____ State: _____ Zip: _____					
Phone: _____					
Authorized Representative: _____					
Descriptions of Positions:					
	<u>Position Title</u>	<u>Service</u>	<u>Hourly Rate or Annual Salary</u>	<u># Hours Worked</u>	<u>Value to Project*</u>
1.	_____	_____	\$ _____	_____	\$ _____
2.	_____	_____	\$ _____	_____	\$ _____
3.	_____	_____	\$ _____	_____	\$ _____
			Total -		\$ _____
*Value to project = (# of hours worked) x (Hourly rate) or (Annual Salary / 2080 hrs) x (# of hours worked)					
Donor Certification:					
<p>These services are not included as match for any other State or Federally Assisted program or contract and costs are not borne by the Federal Government directly or indirectly under any Federal grant or contract except as provided for under: (cite the authorizing Federal regulation or law if applicable). It is certified that the time devoted to the project will be performed during normal working hours.</p>					
<p>X _____ Date: _____</p> <p>Signature of Donor or Representative</p>					

III.B.6. MATCH COMMITMENT OF IN-KIND VOLUNTEER PERSONNEL AND TRAVEL

[] Original, dated
 SFY: _____ FFY: _____ [] Revision, dated
 Contract Amendment #

Agency Name:	Program:
---------------------	-----------------

Donor Identification:
 Name:
 Street:
 City: _____ State: _____ Zip:
 Phone:
 Authorized Representative:

The volunteer staff positions identified below will be filled by local volunteers who will be recruited, trained and supervised as an ongoing activity of our agency. We will maintain volunteer records to document individual volunteer activity.
Describe Volunteer Effort:

	Position Title	Equivalent Hourly Rate	# of Hours	Value to Project
1		\$		\$
2		\$		\$
3		\$		\$
TOTAL VALUE TO AGENCY.....				\$

Equivalent Hourly Rates were determined by:
 Rates for comparable positions within own agency.
 State Employment Service estimate of rates for type of work.
 Rates for comparable positions within other local agencies.

ESTIMATED MILEAGE	X	RATE PER MILE	=	VALUE
				\$

Donor Certification:
 I hereby certify that commitments have been received from individual volunteers or groups sufficient to provide the volunteer hours and travel identified above.

X _____ **Date:**
 Signature of Agency Official

Name:

IV.B. AVAILABILITY OF DOCUMENTS

The undersigned hereby gives full assurance that the following documents are maintained

in the administrative office of the provider and will be filed in such a manner as to ensure ready access for inspection by the AAA or its designee(s) at any time. The Provider will furnish copies of these documents to the AAA upon request.

1. Current Board Roster
2. Articles of Incorporation
3. Corporate By-Laws
4. Advisory Council By-Laws and Membership
5. Corporate Fee Documentation
6. Insurance Coverage Verification
7. Bonding Verification
8. Staffing Plan
 - a. Position Descriptions
 - b. Pay Plan
 - c. Organizational Chart
 - d. Executive Director's Resume
9. Personnel Policies Manual
10. Financial Procedures Manual
11. Operational Procedures Manual
12. Interagency Agreements
13. Affirmative Action Plan
14. Outreach Plan, if applicable
15. Americans With Disabilities Act Assurance and supporting documentation
16. Unusual Incident File
17. Contribution System
18. Inventory List

CERTIFICATION BY AUTHORIZED AGENCY OFFICIAL:

I hereby certify that the documents identified above currently exist and are properly maintained in the administrative office of the Provider. Assurance is given that the AAA or its designee(s) will be given immediate access to these documents, upon request.

Signature

Date

Name of Authorized Individual

Title of Authorized Individual

V.B. EQUIPMENT PROPERTY INVENTORY:

Proposer format

VI.B. CERTIFICATION REGARDING DEBARMENT, SUSPENSION:

Debarment and Suspension Certification (29 CFR Part 95 and 45 CFR Part 74)

The undersigned Contractor certifies to the best of its knowledge and belief, that it and its principals:

1. Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by a Federal Department or agency;
2. Have not within a three-year period preceding this Contract been convicted or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
3. Are not presently indicted or otherwise criminally or civilly charged by a government entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph A.2. of this certification; and/or
4. Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State, or local) terminated for cause of default.

Signature _____
Date _____
Name and Title of Authorized Individual _____
Name of Organization _____

ATTACHMENT I: STAFF DEVELOPMENT AND TRAINING PLAN
Narrative

ATTACHMENT II: SITE LIST

Provider: _____
Federal/State Fiscal Year: _____

[] Original, Dated
[] Revision, Dated
Contract Amendment #

Site No. _____

Contact: Name: _____
Address: _____

Phone No: _____

INSPECTION DATES:

Fire: _____
Safety: _____
Other: _____

Site No. _____

Contact: Name: _____
Address: _____

Phone No: _____

INSPECTION DATES:

Fire:
Safety:
Other:

Site No.

Contact: Name:
Address:

Phone No:

INSPECTION DATES:

Fire:
Safety:
Other:

Attachment III.

FIVE YEAR SERVICE UNIT RATE QUOTE

<u>Proposed Service</u>	<u>Year 2</u>	<u>Year3</u>	<u>Year 4</u>	<u>Year 5</u>	<u>Year 6</u>
Case Management Total Unit cost	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____



Case Aide Total Unit cost	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____
------------------------------	----------	----------	----------	----------	----------



Signature

Date