



SERVING

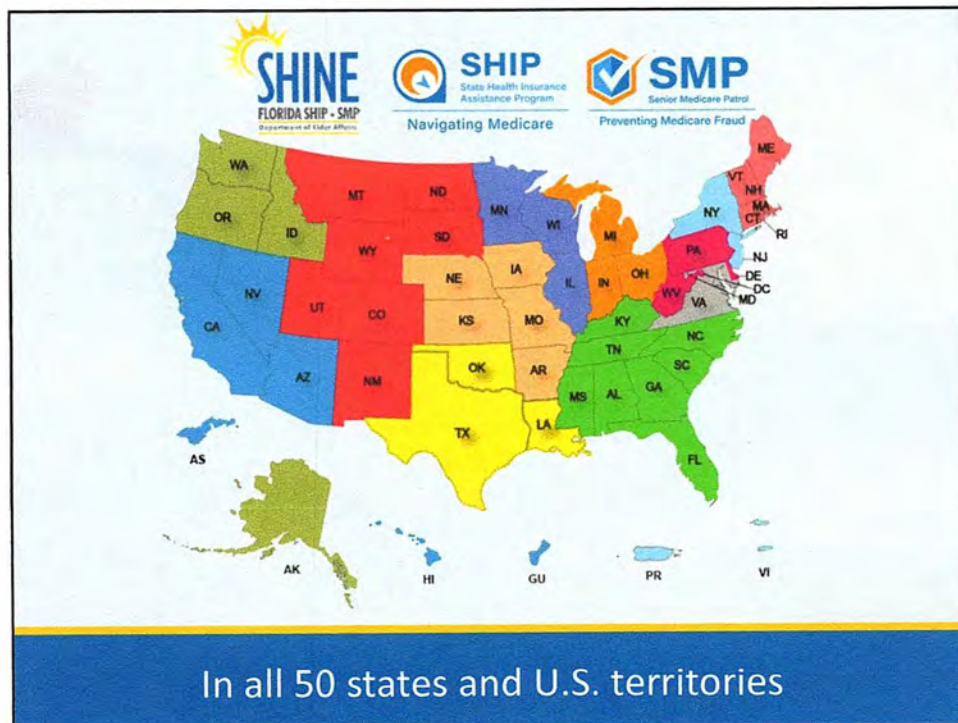
HEALTH INSURANCE

NEEDS OF ELDERS



Revised: February 1, 2023

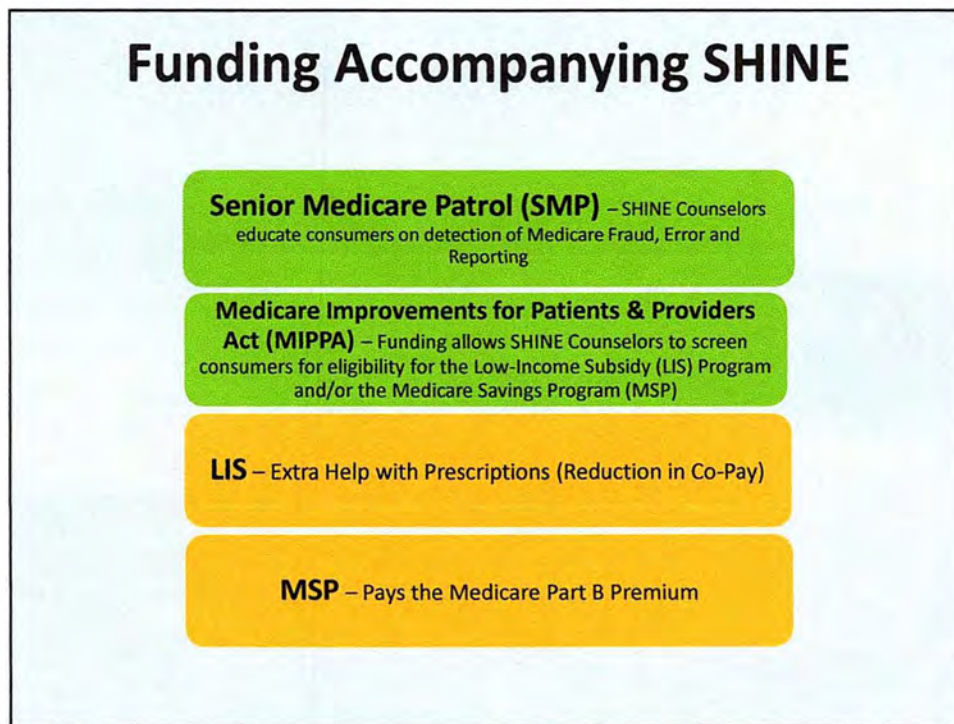
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SHINE, MIPPA, and SMP Fiscal Years & Funding

SHINE: 4/1/22 – 3/31/23 (\$335,599)

MIPPA: 9/1/22 – 8/31/23 (\$202,078)

SMP: 6/1/22 – 5/31/23 (\$70,524)

The work the SHINE Volunteers undertake is reimbursed on a 1/12th basis and upon successfully meeting all contractual benchmarks...

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AAAPP SHINE, MIPPA & SMP Staffing



Geralyn Fortney, SHINE
Program Manager

Nora Portanenko, SHINE
Program Assistant

Vacant, SMP Program
Assistant

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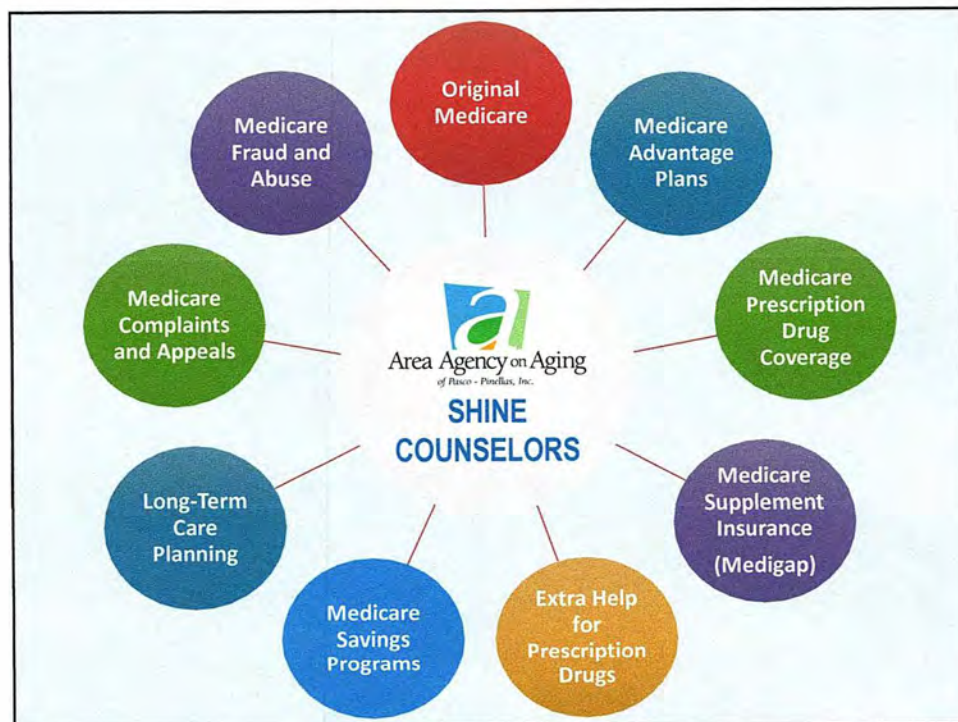
DISCLAIMER

SHINE is a free program offered by the Florida Department of Elder Affairs in partnership with the Area Agency on Aging of Pasco-Pinellas. Specially trained volunteers can assist you with your Medicare, Medicaid, and health insurance questions by providing one-on-one counseling and information.

SHINE services are free, unbiased, and confidential.

SHINE is not affiliated with and does not endorse any insurance company or product.

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Who does SHINE serve?



- Diverse groups of people
- Medicare beneficiaries and caregivers
- Those with disabilities
- Low-income
- Rural residents
- Non-English speaking

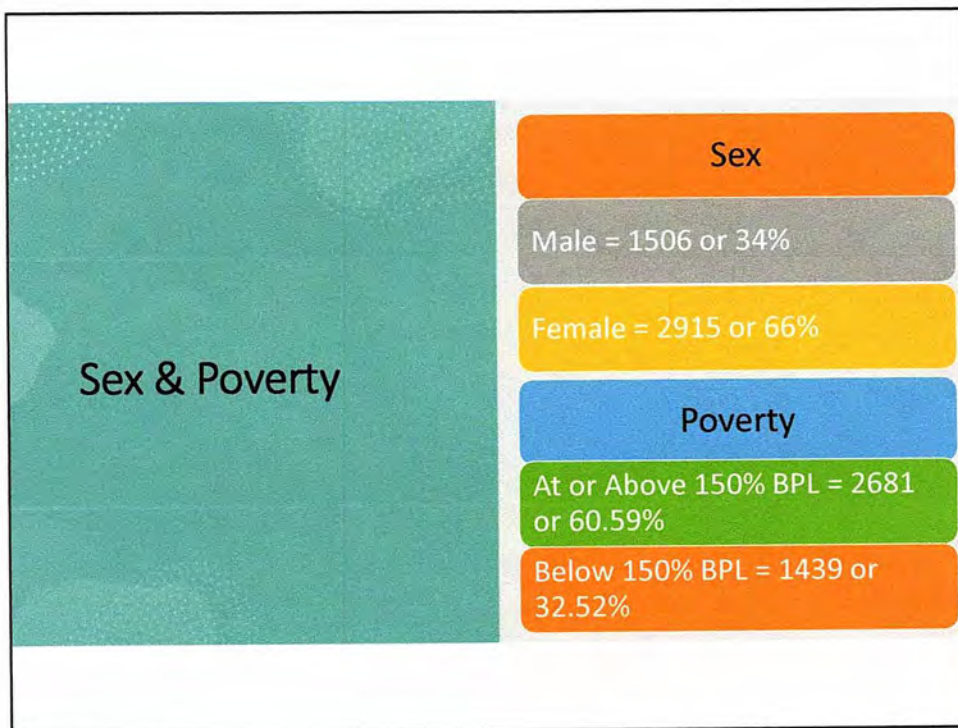
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Who were our clients were in CY2022

Age

- Under 64 = 1154 (26%)
- 65-74 = 2051 (46%)
- 75-84 = 788 (18%)
- 85+ = 318 (7%)
- Total Clients Served = **4425**
- Total Time Spent = **253,749** Minutes or **4,229** Hours

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Counseling and assistance

Outreach and Educational presentations

How Does SHINE Provide Service?

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Locations

- Health Fairs
- Community Events
- Senior Centers

Activities

- Presentations
- Distribute materials
- Medicare Counseling
- Recruitment
- Develop partnerships

SHINE Outreach

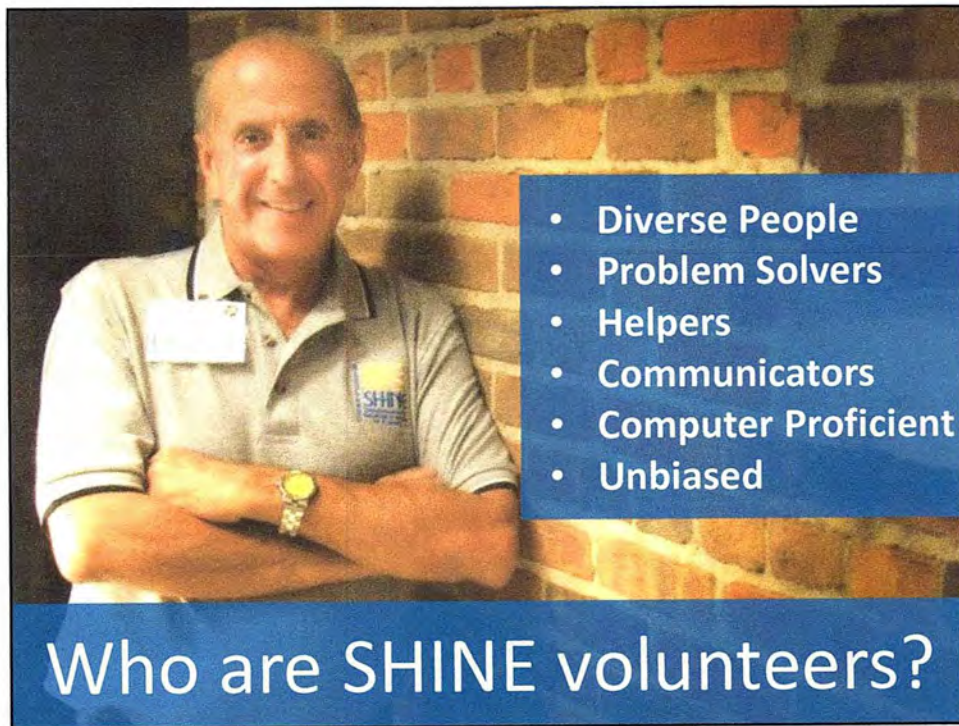
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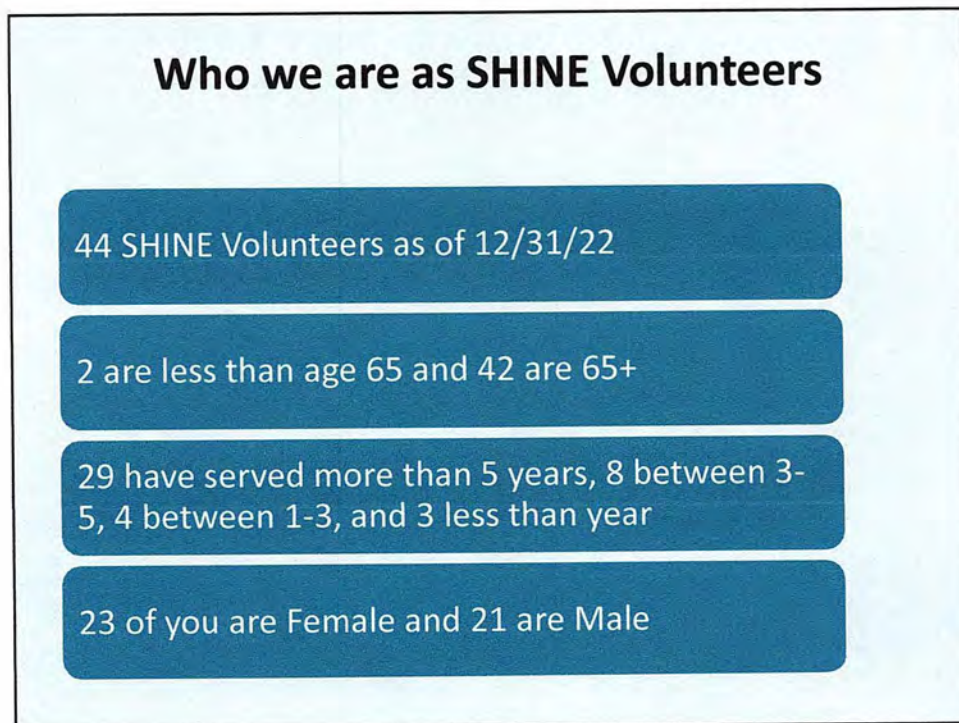
SHINE will not...

- Charge for any service
- Share your information
- Recommend any provider or insurance product
- Give legal advice
- Give medical advice
- Make decisions for you

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SHINE
FLORIDA SHIP - SMP
Department of Elder Affairs

SHINE can help!
1-800-96-ELDER
(1-800-963-5337)

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Questions/Comments



SHINE **FLORIDA SHIP - SMP**
Department of Elder Affairs

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