

## New Vendor

<b>Provider Name:</b>	Florida Royalty Homecare LLC dba Hallmark Homecare
<b>Services Area:</b>	Pasco and Pinellas
<b>Programs:</b>	ADI/CCE/HCE and IIIIE
<b>Licensure and Insurance:</b>	State of Florida, Agency for Health Care Administration, Nurse Registry License General Liability Insurance State of Florida, Department of Management Services, Minority & Veteran Business Certification
<b>Complaints:</b>	Pinellas Consumer Protection: <i>No complaints recorded</i> Florida Consumer Protection: <i>No results found</i> Better Business Bureau: <i>No complaints</i> Clearinghouse background screening results: <i>Eligible</i> DOEA Agency Review: <i>To be initiated after agreement (per DOEA Programs &amp; Services Handbook-Appendix E)</i> Department of Health: <i>Not applicable</i>
<b>References:</b>	References were reviewed with no concerns
<b>History:</b>	Referred by Christine Krohn, Program Director, Gulf Coast JFCS. In business for one year at this location. Franchise is expanding throughout Florida.
<b>Rates:</b>	Companionship: \$25.36 / hour Homemaker: \$25.36 / hour Personal Care: \$27.58 / hour Respite (GR): \$27.58 / hour Respite (OAA): \$27.81 / hour Skilled Nursing: \$56.70 / hour