Zoom URL: [https://zoom.us/j/96350412158?pwd=NjFoeHdYSVQydW1GRVdTcVRwZWlQQT09](https://www.google.com/url?q=https%3A%2F%2Fzoom.us%2Fj%2F96350412158%3Fpwd%3DNjFoeHdYSVQydW1GRVdTcVRwZWlQQT09&sa=D&ust=1587933642952000&usg=AFQjCNHuX_SsW3w2mtwf1_B_CbkJJF3whg)

Dial: 1-929-205-6099

Meeting ID: 963 5041 2158  
Password: 203125

1. Welcome & Introductions – Tawnya Martino
2. Lead Agency/Provider/Partner Announcements and Updates – Group
3. Legislative and Funding Update – Ann Marie Winter
4. COVID 19 Updates
   1. AAAPP Response – Jason Martino
   2. Dining at Home – Becky Mackenzie and Nutrition Providers
   3. Telephone Reassurance – Bonnie Hough and Providers/Lead Agencies
5. Customer Satisfaction Update
   1. 2019 Lead Agency – Becky Mackenzie – *material*
   2. 2019 IIIE – Jason Martino – *material*
   3. 2019 Helpline/Intake/Screening – Tawnya Martino – *material*
6. ADRC Update – Tawnya Martino
   1. SMMC LTCP Releases
   2. Performance Measures – *material*
   3. Senior Community Health
   4. Diapers for Dignity
   5. Annual Improvement Plan
7. Dementia Care and Cure Initiative – Bonne Hough
8. Announcements
   1. DOEA Monitoring – Tentatively scheduled November 16 – 20, 2020 – Becky Mackenzie
   2. OAA RFP – Becky Mackenzie
   3. Older Americans Month - Jason Martino
   4. eCIRTS – Tawnya Martino