



Senior Helpline

Applying to be a resource for the Area Agency on Aging's Senior Helpline.

Benefits:

The Senior Helpline is a federally funded program at the Area Agency On Aging Of Pasco-Pinellas, Inc., a designated Aging and Disability Resource Center. The Senior Helpline provides information and referral/assistance services in Pasco and Pinellas Counties to seniors, caregivers, and adults with severe and persistent mental illness.

Those who call the Senior Helpline are referred to government-funded programs, not-for-profit organizations, and for-profit businesses that are listed in the state-wide Information and Referral computer database. The Helpline received over 17,500 calls in 2008. Out of state family and friends also use the Area Agency's website to email the Senior Helpline about community resources. The AAAPP website had 164,068 visits in 2008.

Applying: Agencies and businesses that are interested in becoming part of the database must:

- ✓ Comply with the eligibility requirements listed in the attached inclusion/exclusion criteria required by the Florida Department of Elder Affairs.
- ✓ Complete an application form, including:
 - A separate sheet for each location.
 - A service narrative that describes your agency or business, the services that your agency or business is willing to provide as a stand-alone or primary service, and any qualifications or amenities that should be considered in choosing your service.
 - A signature on the acknowledgement statement at the end of the application.
- ✓ Provide copies of all documents, including licenses that are requested on the application.

Return the application to:

Area Agency on Aging of Pasco-Pinellas, Inc.
9887 4th Street North, Suite 100
St. Petersburg, FL 33702
Attn: Senior Helpline

For more information,
in Pasco or Pinellas counties call 1-800-96ELDER
or from other areas, call 727-217-8111.