



Applying to be a resource for the Area Agency on Aging's Senior Helpline.

The Senior Helpline is a federally funded program at the Area Agency On Aging Of Pasco-Pinellas, Inc. The Senior Helpline provides information and referral/assistance services in Pasco and Pinellas Counties. Seniors, adults with mental illness, caregivers, and professionals who call the Senior Helpline are referred to both the charitable/not-for-profit organizations and the for-profit businesses that can meet their needs. The Helpline received over 13,000 calls in 2006.

The Senior Helpline uses the HelpWorks database of the Florida Department of Elder Affairs (DOEA). It is a searchable database that includes community resources for Pasco and Pinellas Counties as well as other areas of Florida. Agencies and businesses interested in being listed with the Senior Helpline must apply by completing a HelpWorks Agency Profile from DOEA.

Applying: Agencies and businesses that are interested in becoming part of the database must:

- ✓ Comply with the eligibility requirements listed in the attached inclusion/exclusion criteria required by the Florida Department of Elder Affairs, including having been in business for at least one year at the time of application.
- ✓ Complete DOEA HelpWorks Agency Profile form. The Profile includes:
 - Agency contact information
 - Services that your agency or business is willing to provide as a stand-alone or primary service
 - Areas served
 - Eligibility requirements
 - A paragraph that describes your agency or business, and should include any qualifications or amenities that should be considered in choosing your service.
- ✓ Provide copies of any licenses that the agency holds to do business.
- ✓ Sign the acknowledgement portion of the HelpWorks Agency Profile. This signature is required by DOEA.

Return the application to:
Area Agency on Aging of Pasco-Pinellas, Inc.
9887 4th Street North, Suite 100
St. Petersburg, FL 33702

For more information, call 727-217-8111 (Pinellas) or 1-800-861-8111 (Pasco).